1 2 3 4 5	DAN DOW, District Attorney Kenneth Jorgensen, Dep. Dist. Att. (SBN: 220887) Office of the District Attorney, County of San Luis Obispo Consumer & Environmental Protection Div. 1035 Palm Street, Room 450 San Luis Obispo, CA 93408 Telephone: (805) 781-5800 e-mail: kjorgensen@co.slo.ca.us	FILED 7/8/2021 8:49 AM SAN LUIS OBISEO SUPERIOR COURT BY D. RIncon, Deputy Clerk
6	Attorneys for Plaintiff	
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8	SUPERIOR COURT OF CALIFORNIA, COUNTY OF SAN LUIS OBISPO	
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10		No. 21CV-0390
11	THE PEOPLE OF THE STATE OF CALIFORNIA,	
12	Plaintiff,	OMPLAINT FOR CIVIL PENALTIES AND OTHER RELIEF
13	V.) (Bus. and Prof. Code § 17200 et seq.;)
14	WALMART STORES, Incorporated,	
15	a Delaware Corporation,	Exempt from fees per Gov. Code §6103
16	Defendant,	
17)
18		
19	The People of the State of California, by and through Dan Dow, District Attorney for	
20	the County of San Luis Obispo, hereby allege as follows:	
21	DEFENDANT	
22	Defendant Walmart Stores, Inc., is a Delaware corporation which owns and	
23	operates physical retail stores as well as online storefronts at its website, Walmart.com, in	
24	San Luis Obispo County. Walmart Stores is a general retailer, and as such, advertises and	
25	sells goods including goods categorized as emergency supplies and medical supplies under	
26	Penal Code section 396.	
27	2. All references in this Complaint to the alleged acts of Defendant Walmart are	
28	deemed to mean acts of the corporate Defendant,	through its officers, directors, agents,
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employees, and/or representatives while they were acting within the actual or ostensible scope of their authority.

JURISDICTION AND VENUE

3. The violations of law by Defendant alleged in this Complaint occurred online—at Walmart.com—within San Luis Obispo County. The Plaintiff brings this action solely for those alleged violations concerning goods advertised and sold online to those addresses within the boundary of San Luis Obispo County, pursuant to California's unfair competition laws. Specifically, Plaintiff contends that Defendant advertised and sold packs of sanitizing wipes within the County of San Luis Obispo at a price exceeding that permitted for the sale of goods defined as emergency and medical supplies during a declared State of Emergency resulting from the COVID-19 pandemic.

STATUTORY BACKGROUND AND ENFORCEMENT AUTHORITY

- 4. On March 3, 2020, as a result of the COVID-19 pandemic, the Governor of the State of California proclaimed a State of Emergency in California as a result of the threat of COVID-19.
- 5. On April 3, 2020, the Governor's Office issued Executive Order N-44-20, which ordered in part, the prohibition of offering to sell or selling medical or emergency supplies that a retailer had not previously sold prior to February 4, 2020, for "an unconscionably excessive price." The order defined a price is "unconscionably excessive" if that price is more than 50 percent greater than the amount the business paid for the item. The executive order held that in each instance of a sale, or even an offer to sell, it would constitute a separate violation of the order. The executive order mandated that such a violation shall be redressable as either a misdemeanor, or as any other unlawful business practice under the Unfair Competition Law, Business and Professions Code section 17200 et seq.
- 6. Executive Order N-44-20 was originally effective from April 4, 2020, through September 4, 2020, the timeframe of the alleged violations of law.
 - 7. Plaintiff elects to bring this action as an unlawful business practice under the

Unfair Competition Law involving the offer to sell and the sale of medical and emergency supplies in violation of Executive Order N-44-20.

CAUSE OF ACTION

Violations of Business and Professions Code Section 17200 Unfair or Unlawful Business Acts or Practices

- 8. Plaintiff restates and incorporates by reference paragraphs 1 through 7 as though fully set forth herein.
- 9. In May and June of 2020, Defendant engaged in acts of unfair competition by violating Executive Order N-44-20 by conduct which includes:
- A. Offering to sell and selling on its online storefront, Walmart.com, an item entitled, "Caresour W-075 75% Alcohol disinfecting wipes (50-pack)." These disinfecting wipes constitute "emergency supplies" and "medical supplies" under Penal Code section 396.
- B. The disinfecting wipes were sold eight times to six separate households in San Luis Obispo County from May 26, 2020, through June 22, 2020. Defendant sold the item between \$18.99 and \$19.99. The cost to Walmart exceeded the 50% markup, constituting a violation of the executive order.
- C. After being contacted by San Luis Obispo District Attorney's Office,
 Defendant removed the item from its online platform and provided a 100% refund to not
 only the sales within San Luis Obispo County, but throughout the State of California.

 Defendant represents the violations resulted from an internal error and contends the error
 has been corrected.

<u>PRAYER</u>

WHEREFORE, Plaintiff prays for the following relief:

- 1. That pursuant to Business and Professions Code section 17206,
 - "The Court shall impose a civil penalty for each violation. In assessing the amount of the civil penalty, the court shall consider any one or more of the relevant circumstances presented by any of the parties to the case, including, but not limited to, the following:

the nature and seriousness of the misconduct, the number of violations, the persistence of the misconduct, the length of time over which the misconduct occurred, the willfulness of the defendant's misconduct, and the defendant's assets, liabilities, and net worth."

Accordingly, the plaintiff seeks a civil penalty of one thousand five hundred dollars (\$1,500) against Defendant for the violations of Business and Professions Code section 17200, for the offer to sell and the sale of emergency and medical goods within San Luis Obispo County in violation of the executive order.

- 2. That Defendant be required to pay the Plaintiff's investigatory and litigation costs of seven thousand five hundred dollars (\$7,500).
 - 3. That the Court grant such other relief as the Court deems just and proper.

Dated: 6/23/2021

Respectfully submitted,

DAN DOW DISTRICT ATTORNEY

By: Kenneth Jorgensen Deputy District Attorney